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SMARTCARE: Friuli Venezia Giulia

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REGIONE AUTONOMA FRIULI VENEZIA GIULIA
Azienda Sanitaria Universitaria Integrata di Trieste

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General findings

- 246 Patients assessed for eligibility in 14 months; 201 Randomized patients (100 Intervention vs 101 Usual)
- 182 Patients followed (88 Intervention vs 94 Usual care)
- Follow-up 119 patient-year: Short-term post-discharge vs Long-term chronic: 4.1±1.3 months vs 9.9±3.3 months
- Events (16 deaths; 126 Hospital/Health Care facility admissions; 1758 days of stay)
- Home Nursing Healthcare: 3053 total contacts (2.14 pt-month); 2417 (79.2%) Home Care,160 (6.6%) unplanned; 536 (20.8%) Phone calls.

ICT and care integrated network

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Which the main challenge?

- To promote and support the integration and multi-professional communication in real time through the Monitoring and Support Operations Center (COMES) and the ICT platform.

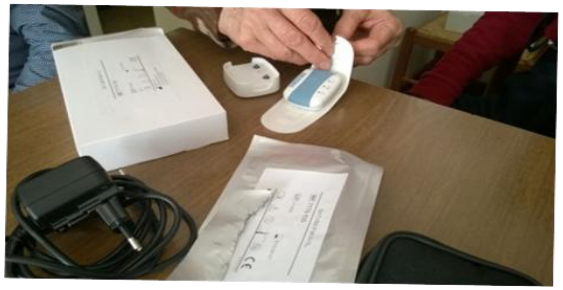
  Goal partially achieved, because the training of professionals to manage remote clinical problems is a complex issue and it must take into account several variables such as competence, experience, responsibility, the role of the case manager.

- To adapt as much as possible professional practices to the technological and instrumental innovation envisaged by the project.

  Where present major difficulties, the support has been more constant and continuous.

- The interaction with end users and caregivers.

  For clinical and care characteristics of the clients enrolled in the project, in order to reach an adequate ability to self-care and self-management, it was necessary to provide more time for health education and device/platform utilization.



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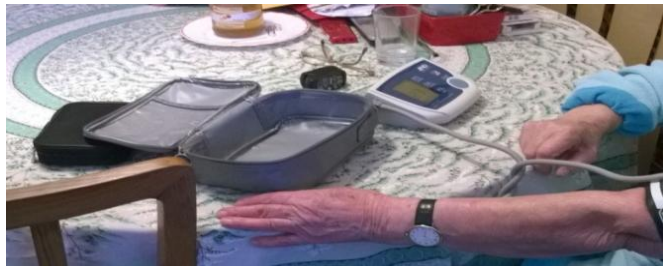
SHARING – INTEGRATION – CONFIDENCE
CONDIVISIONE – INTEGRAZIONE - FIDUCIA



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